
ENGINEERED PARQUET MAINTENANCE INSTRUCTIONS

Engineered parquet manufactured by Vielaris is a natural wood product. Its condition is strongly affected by the temperature and humidity of the premises. To maintain the stability, durability, and aesthetic appearance of the flooring, it is necessary to follow the usage, maintenance, and indoor climate recommendations provided in these instructions.

Improper maintenance of wooden flooring may damage the product.

GENERAL INFORMATION

Natural color change/fading

Since wood is a natural material treated with natural products, the flooring may gradually fade when exposed to intense direct sunlight. To protect the floors from color changes, use curtains, blinds, or shades. Occasionally, move rugs and furniture to expose areas that are normally covered, helping to maintain a uniform color.

Joints

Wooden flooring naturally expands or contracts with changes in temperature and humidity. Maintain a relatively stable indoor temperature and relative humidity to minimise seasonal movement of the floorboards. The recommended room temperature is +18°C to +25°C with relative humidity 40%–60%. During the heating season, if humidity drops below 40%, a humidifier must be used.

Underfloor heating

The surface temperature of the flooring must not exceed 27°C. Permissible temperature change over 24 hours is no more than 5°C. It is mandatory to use devices for measuring and controlling the floor temperature.

FLOOR CARE REQUIREMENTS

- In rooms with wooden flooring, keep the temperature between 18–25°C.
- Relative humidity should be 40–60%.
- For underfloor heating, ensure the heat source is properly regulated. The surface temperature of the parquet must not exceed 27°C. If relative humidity drops below 40%, additional humidification is required. Do not place rugs, runners, or furniture with legs shorter than 10 cm on heated floors, as this may obstruct heat distribution.
- Only use maintenance products specifically designed for wooden, oiled floors. Using inappropriate cleaners or care products may cause color changes, stains, or affect the surface gloss and slipperiness. Recommended cleaner: Neutral Cleaner (Berger-Seidle), <https://bergerseidle.lt/produktas/brilliance-neutralcleaner/>, suitable for lacquered or oiled floors.
- Daily maintenance should be limited to vacuuming or sweeping.
- The frequency of floor maintenance depends on the intensity of use.
- Sand, dirt, and debris should be removed immediately, as they can scratch the protective layer and damage the wood surface.

- Spills must be wiped up immediately using a moisture-absorbing cloth.
- Entrance areas, terraces, or other exits should have mats both outside and inside to trap sand, water, and dirt.
- Use high-quality entrance mats that absorb moisture and dirt. For wooden floors installed in kitchens, use soft, water-absorbing mats where water exposure is likely.
- Clean floors with a soft broom, a vacuum cleaner with a soft nozzle, or a slightly damp cloth using a cleaner suitable for oiled floors or without any cleaning product. No moisture should remain on the floor after cleaning.
- Felt pads must be attached to furniture legs and any surfaces in contact with the floor.
- Move furniture instead of dragging it when changing positions.
- Use protective mats or runners under chairs or furniture with wheels to prevent mechanical damage. Regularly check that dirt has not accumulated under protective pads. Sand or dirt left underneath can damage the floor surface.
- Avoid placing porous flower pots or pet water bowls directly on the floor.
- Wooden floors must not be covered with PE film or other materials impermeable to moisture and air.
- Color changes due to natural light or UV exposure are normal and not considered a defect. Claims for color changes will not be accepted.
- Floors can be refurbished by sanding the surface and re-oiling. Only wood-specific oils should be used, following the product instructions. The number of possible refurbishments depends on the depth of damage; the floor condition must be assessed before sanding.
- When installing UAB Vielaris flooring, only the glued installation method is allowed.
- Before installing floors over heated subfloors, the subfloor must be preheated according to the underfloor heating system requirements. Detailed information is provided in the installation instructions.